

Issue:IS2350572

Rodent - unknown if rat or mouse (Rodents)

Reported

Agency name	Adams Estates
Deposit scheme	My Deposits (Tenancy Deposit Solutions Limited)
Membership No	30310319
Ombudsman scheme	(TPOS) The Property Ombudsman Scheme
Membership No	D01009
Address	223 Wokingham Road RG6 7DU
Occupier no.	TE22091681
Occupier	Miss Priya Bahara
Raised	Wed 22 May, 08:46 by Occupier
Category	Pests/Vermin > Rodents
Issue title	Rodent - unknown if rat or mouse (Rodents)
Issue priority	3
Which room(s) affected?	Kitchen
When was the problem first noticed?	Reoccurring problem - noticed t
How frequent is the problem?	Reoccurring
Fault detail	We previously had a mice problem and this was fixed, however the exterminator left poison in various places around the kitchen and this morning we noticed it has all been eaten. The holes in the kitchen were temporarily covered up and this has also been eaten through.