

Issue:IS3235883

Other (Electric Boiler)

Reported

Agency name	Adams Estates
Deposit scheme	My Deposits (Tenancy Deposit Solutions Limited)
Membership No	30310319
Ombudsman scheme	(TPOS) The Property Ombudsman Scheme
Membership No	D01009
Address	57 Palmer Park Avenue READING RG6 1DP
Occupier no.	TE44567715
Occupier	Miss Chloe Morgan
Raised	Fri 31 Jan, 15:59
Category	Heating & boiler > Electric Boiler or Heater > Electric Boiler
Issue title	Other (Electric Boiler)
Issue priority	3
Appliance type	Electric Boiler
Appliance make	Worcester Bosch Group
Appliance model	Greenstar 30 Si
Fault detail	The gauge on the boiler is on red. It continues to go down even when the heating is on. The hot water and water pressure on the upstairs shower keeps going and it takes a long time for water to get hot and it gets cold quickly after, unsure if this may be related.